

e-Learning Content Services Content Offerings Overview

IBM offers e-learning services across a wide range of interest areas based on:

- IBM & non-IBM technologies
- Soft skill areas
- · Professional Development
- Industry Specific contents

Information Technology covers a wide variety of IBM and non-IBM IT technologies:

- AIX
- Adobe
- CISCO (CCDA, CCDP, CCNA, CCNP)
- CCNT (Convergent Network Technologies) CCNT, CTP
- CIW (Certified Internet Webmaster)
- CompTIA (A+, iNet+, Network+, Server+, Linux+, Security+)
- Crystal Reports
- Development tools (Macromedia, Flash, UltaDev)
- e-Commerce / e-Business
- HTML / XML
- IBM DB2
- IBM IMS
- IBM Websphere
- JAVA
- Linux
- Lotus (Domino, Notes, LLS, SmartSuite, Sametime, LMS)
- Microsoft.NET
- MS Windows 2000/2002 Admin
- Networking and Communications
- Novell Netware
- Oracle Database Admin/Designer/Developer/ Applications
- Programming
- SAP
- Unix

The following contents are also available from IBM's advanced skills portfolio:

- Application training on IBM and non-IBM applications and end user technologies
- Business Fundamentals

- Business Management
- Communication
- Communication Skills
- Conflict Management
- Competitive Strategy
- Corporate Finance and Accounting
- Decision Making
- Decision Models
- Improving Individual Performance
- Interpersonal Skills
- Investments
- Language Training in Business context
- Leadership and Development
- Leading and Managing Organizations
- Lotus Applications
- e-MBA programs and Management Development
- Management
- Management Essentials
- Managerial Economics
- Marketing
- Microsoft Applications
- Multiple target language training options are available. (English primary offering)
- Productivity
- Project Management
- Senior Leadership
- Strategic Management
- Strategy and Planning
- Team Management
- Technology

IBM IT Education Services also offers industry specific contents:

Distribution

Electronics

Finance /Banking

Healthcare

Legal

Manufacturing

Pharmaceutical

Retail

For more information, contact us via e-mail at content@us.ibm.com or visit our web site at:

ibm.com/training/us/elearning/content